

Complaint Form

Please fill in all gaps with the necessary information to avoid any delay in process!

Your name:	Qty.	Article number	Article Description	Article S/N	Description of fault	Actions taken to solve the problem	Purpose of transmittal	
Your ref.							Repair	Replacement
Date:								
Company address:								
Country:								
Phone:								
Fax:								
E-mail:								
Device type:								
Device S/N:								
Delivery date:								
Date installed:								
Date failed:	Use of original AJ parts?			AJ delivery note number / AJ invoice number:				
FPGA-Vers:	Yes No							
Firmware:	Conducted by Service Engineer:			Delivery address for replacement delivery:				
PC-Software:	Further remarks:							
Accessory type:								
Accessory S/N:	End user:			Contact person and details for replacement delivery:				